

Housing Assistance

The Department of Human Services offers emergency and ongoing rent assistance (Housing Grant and Housing Choice Voucher), utility assistance, and referrals to homeless shelters. Learn about programs, eligibility requirements, resources, application processes, and more.



703-228-1350



Department of Human Services (DHS)
dhs@arlingtonva.us

Useful Terms

AREA MEDIAN INCOME (AMI)

The midpoint of a specific area's income distribution that is calculated on an annual basis by the U.S. Department of Housing and Urban Development. The area median income for a family of four for the Washington Metropolitan Area for 2023 was \$120,560.

COMMITTED AFFORDABLE UNITS (CAFs)

These units are guaranteed by agreement with federal, state, or County government, or through mechanisms such as tax-exempt financing, to remain affordable to low- and moderate-income households for a specified period of time; generally, 30 to 75 years. Rents in most cases are affordable to households earning 60% or less of the area median income, although some CAFs have rents affordable to households earning up to 80% AMI.

MARKET-RATE AFFORDABLE UNITS (MARKS)

These units are privately owned but are still affordable because of factors such as apartment type, location, or amenities. Affordability fluctuates with factors impacting housing market conditions, including employment trends, economic stability, and basic supply and demand. The affordability of these units ranges from 50-80% AMI.



703-228-3765



housing.arlingtonva.us
housingdivision@arlingtonva.us



Arlington County
Department of Community Planning, Housing
and Development | Housing Division
2100 Clarendon Boulevard
Arlington, VA 22201

Arlington County Government provides accommodations for qualified individuals with disabilities as described in the Americans with Disabilities Act. To arrange for an accommodation: Call 703-228-3765 or email housingdivision@arlingtonva.us.



**ARLINGTON
VIRGINIA**

Community Planning, Housing
and Development



LEARN ABOUT HOUSING IN ARLINGTON

This guide provides resources for renters and homeowners/buyers in Arlington County.

What is affordable housing?

Decent, quality housing that costs no more than 30 percent of a household's gross monthly income for rent/mortgage, including utility payments.

-U.S. Department of Housing and Urban Development (HUD)


Rule of thumb: If your income is \$4,000 per month, then your rent and utilities should be no more than $\$4,000 \times 0.3$, or about \$1,200.

How can I find an apartment that I can afford?

Committed Affordable Units are units built, acquired, or renovated with public funds and are designated to remain below market rates. These units are under agreements to be set aside specifically for low- or moderate-income households that meet certain income requirements.

Where are vacant Committed Affordable Units?

To aid households in locating affordable housing, Arlington County publishes a monthly Committed Affordable Unit vacancy list. Receive the list via email or visit the website. The list is available on the 10th of every month.

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What if I have maintenance issues?

1. To report maintenance issues, you can contact the owner/management company in writing by submitting through the landlord's online maintenance request portal or other methods provided (email, paper form, etc.). A reasonable time for repair is between 3-14 days.
2. If you haven't received a response after two weeks, call the Housing Information Center at 703-228-3765 between 8:00 am - 5:00 pm. Bilingual staff is available. If you call after 5:00 pm, please leave a message.
3. If you've contacted the County AND the owner/property manager still has not responded to your written concerns after 30 days, you can report the issue to the Tenant-Landlord Commission (TLC). Sign up to speak at virtual TLC meetings or submit written comments: bit.ly/ARLTLC
4. If you are experiencing a maintenance emergency, please report to the owner/property manager immediately. You also may contact the County's Office of Code Enforcement to request an inspection.

* Emergencies include:


- No heat in winter
- Drain blockages
- Water leaks
- Flooding caused by frozen water pipes
- Gas odors
- No hot water

Code Enforcement

 703-228-3232

 codeenforcement@arlingtonva.us


Housing

 703-228-3765

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bit.ly/ARLTLC

What do I do if I have an issue with my landlord or tenant?

Staff is available to provide Arlington County tenants and landlords information and referrals regarding tenant landlord law in Virginia to resolve their individual issues.


 703-228-3765

 housingdivision@arlingtonva.us

What homeowner resources are available?

The County assist eligible buyers through low-interest mortgages, down payment assistance, and with the purchase of properties at affordable prices. Special events and classes are available for first-time home buyers. The County also offers resources for existing homeowners, including:

- assistance with foreclosure prevention
- grant-funded program that provides accessibility modifications to homes occupied by disabled and 55+ homeowners
- condo education series
- real estate tax relief program for qualified homeowners

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